

Why You Should Choose Gary E. Hanes & Associates

- Over 30 years of experience in federal housing and community development
- Provides customized solutions to meet the specific needs of your program
- Proven record of success in developing programs that comply with federal guidelines
- Founding member of the Idaho Fair Housing Forum
- Provides confidential and professional service



“Good customer service is welcome in any language.”

- Erik Kingston, IHFA



EQUAL HOUSING OPPORTUNITY

Gary E. Hanes & Associates, LLC
992 East River Park Lane
Boise, ID 83706

Expert guidance in
Limited English Proficiency for Federally-Assisted Housing
and other programs

Gary E. Hanes & Associates, LLC

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EQUAL HOUSING OPPORTUNITY

It's the Right Thing to Do

Imagine how you'd feel if you were unable to obtain essential services like housing or financial assistance because you could not read, speak or understand English.

That's why providing access to everyone is so important.



Title VI of the Civil Rights Act

"No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

The U.S. Supreme Court ruled that offering disparate access to those that do not speak English is discrimination based on national origin.

~ Lau v. Nichols

It's Important to Know

If your program is federally-funded, you must provide equal access for persons that cannot read, write or speak English.



It Can Cost You

Failure to provide equal access to housing and other programs may subject you to civil rights complaints and penalties.



We Can Help You

- Broaden your market
- Conform to federal guidelines
- Build an up-to-date compliance plan
- Train your staff
- Provide better access and service to your non-English speaking clients
- By answering your questions regarding federal requirements
- Manage risk and avoid penalties

We develop a customized solution including program assessment, compliance plan, and help you with implementation.



All so you can provide better service, comply with federal guidelines, and avoid financial penalties.